

Maintenance Contract „Reaction-Time“

With this maintenance contract, you ensure a quick response time for technical issues. This contract offers you the flexibility to adjust the response time according to your needs, ensuring maximum uptime and minimal downtime. No matter which response time you choose, you can be confident that we will react swiftly to avoid unnecessary interruptions to your production.

„Reaction-Time“

Including:

- ReactionTime (24, 48 or 72 hours)

Excluding:

- All wearing & spare parts
- Maintenances
- Other interventions
- Travel & working time for maintenances and other interventions
- Travel expenses for maintenances and other interventions (flights, accommodation, km, transfer)
- Reaction time
- Software updates
- Hotline & Remote