

# Maintenance Contracts „Light“

Rely on our expertise and enjoy the convenience of regular, professional maintenance. With a maintenance contract for your machines, we ensure that your production processes run smoothly and downtime is minimized. Within our maintenance contracts „Light“, you can choose between two levels.

## „Light 1“

### **Includes:**

- Maintenance: 1 x per year
- Remote Support: Mon- Fri 08:00- 17:00
- Travel & working time for maintenance
- Travel expenses for maintenance (flights, accommodation, km, transfer)

### **Excludes:**

- All wearing & spare parts
- Software updates
- Reaction time
- Travel & working time for other interventions
- Travel expenses for other interventions (flights, accommodation, km, transfer)
- Hotline / Extended hours

## „Light 2“

### **Includes:**

- Maintenance: 2 x per year
- Remote Support: Mon- Fri 08:00- 17:00
- Travel & working time for maintenance
- Travel expenses for maintenance (flights, accommodation, km, transfer)

### **Excludes:**

- All wearing & spare parts
- Software updates
- Reaction time
- Travel & working time for other interventions
- Travel expenses for other interventions (flights, accommodation, km, transfer)
- Hotline / Extended hours