

Maintenance Contract „All-in“

Rely on our expertise and enjoy the convenience of regular, professional maintenance. With a maintenance contract for your machines, we ensure that your production processes run smoothly and downtime is minimized. In our „All-in“ maintenance contract, you can choose between four levels.

„All-in 1“

Including:

- All wearing & spare parts
- Number of interventions: unlimited
- Software updates: 1 x per year
- Maintenance: 1 x per year
- Hotline & Remote: Mon- Fri: 08:00- 17:00
- Reaction time: 72 h
- Travel & working time for maintenance and other interventions
- Travel expenses for maintenance and other interventions (flights, accommodation, km, transfer)

Excluding:

- Reaction time: 24 h / 48 h
- Hotline & Remote: Mon- Fri: 06:00- 08:00, 17:00- 22:00
- Hotline & Remote: Sat: 08:00- 16:00

„All-in 2“

Including:

- All wearing & spare parts
- Number of interventions: unlimited
- Software updates: 1 x per year
- Maintenance: 2 x per year
- Hotline & Remote: Mon- Fri: 08:00- 17:00
- Reaction time: 72 h
- Travel & working time for maintenance and other interventions
- Travel expenses for maintenance and other interventions (flights, accommodation, km, transfer)

Excluding:

- Reaction time: 24 h / 48 h
- Hotline & Remote: Mon- Fri: 06:00- 08:00, 17:00- 22:00
- Hotline & Remote: Sat: 08:00- 16:00

„All-in excl.Travel 1“

Including:

- All wearing & spare parts
- Number of interventions: unlimited
- Software updates: 1 x per year
- Maintenance: 1 x per year
- Hotline & Remote: Mon- Fri: 08:00- 17:00
- Reaction time: 72 h
- Working time for maintenance and other interventions

Excluding:

- Reaction time: 24 h / 48 h
- Hotline & Remote: Mon- Fri: 06:00- 08:00, 17:00- 22:00
- Hotline & Remote: Sat: 08:00- 16:00
- Travel time for maintenance and other interventions
- Travel expenses for maintenance and other interventions (flights, accommodation, km, transfer)

„All-in excl.Travel 2“

Including:

- All wearing & spare parts
- Number of interventions: unlimited
- Software updates: 1 x per year
- Maintenance: 2 x per year
- Hotline & Remote: Mon- Fri: 08:00- 17:00
- Reaction time: 72 h
- Working time for maintenance and other interventions

Excluding:

- Reaction time: 24 h / 48 h
- Hotline & Remote: Mon- Fri: 06:00- 08:00, 17:00- 22:00
- Hotline & Remote: Sat: 08:00- 16:00
- Travel time for maintenance and other interventions
- Travel expenses for maintenance and other interventions (flights, accommodation, km, transfer)